



**NHS**

South Central  
Ambulance Service  
NHS Foundation Trust

# **Health and Scrutiny Committee**

Berkshire West  
(Newbury & District)





# SCAS Performance

Acuity levels remain high, this adds pressure to the system as a higher proportion of demand requires a faster response.

Cat2 demand has been running at avg. of 50% for the current financial year. With a reduction in Cat3 demand.

Hear & Treat demand remains at levels seen in 2022/23

Month	Apr	May	Jun	Jul	Aug
Cat 1 - Demand	3,246	3,501	3,497	3,577	2,487
Cat 2 - Demand	23,962	25,376	25,859	26,774	18,927
Cat 3 - Demand	12,730	14,236	11,937	11,740	11,472
Cat 4 - Demand	705	716	516	521	482
Cat 5 - Demand	5,686	5,450	6,084	5,791	4,315
Total Demand	48,881	51,765	50,517	50,655	39,644

Month	Apr	May	Jun	Jul	Aug
Cat 1 - Mean	00:09:23	00:08:34	00:09:48	00:10:26	00:09:37
Cat 1T - Mean	00:11:04	00:10:13	00:11:23	00:11:58	00:11:02
Cat 2 - Mean	00:34:01	00:27:16	00:43:28	00:43:57	00:32:27
Cat 3 - Mean	02:03:44	01:42:45	03:04:25	02:54:00	01:53:42
Cat 4 - Mean	02:19:32	02:10:10	03:30:00	03:28:26	02:21:47



# BW Performance

Acuity levels remain high, this adds pressure to the system as a higher proportion of demand requires a faster response.

As with SCAS demand BW has seen an increase in acuity July saw 54% of the demand in the area as Cat2.

During the same period for 2022/23 Cat2 demand was 45%.

Month	Apr	May	Jun	Jul	Aug
Cat 1 - Demand	83	63	75	85	62
Cat 2 - Demand	546	661	676	680	503
Cat 3 - Demand	364	391	309	305	290
Cat 4 - Demand	19	24	18	13	15
Cat 5 - Demand	148	126	161	113	97
Total Demand	1,235	1,338	1,306	1,255	1,037

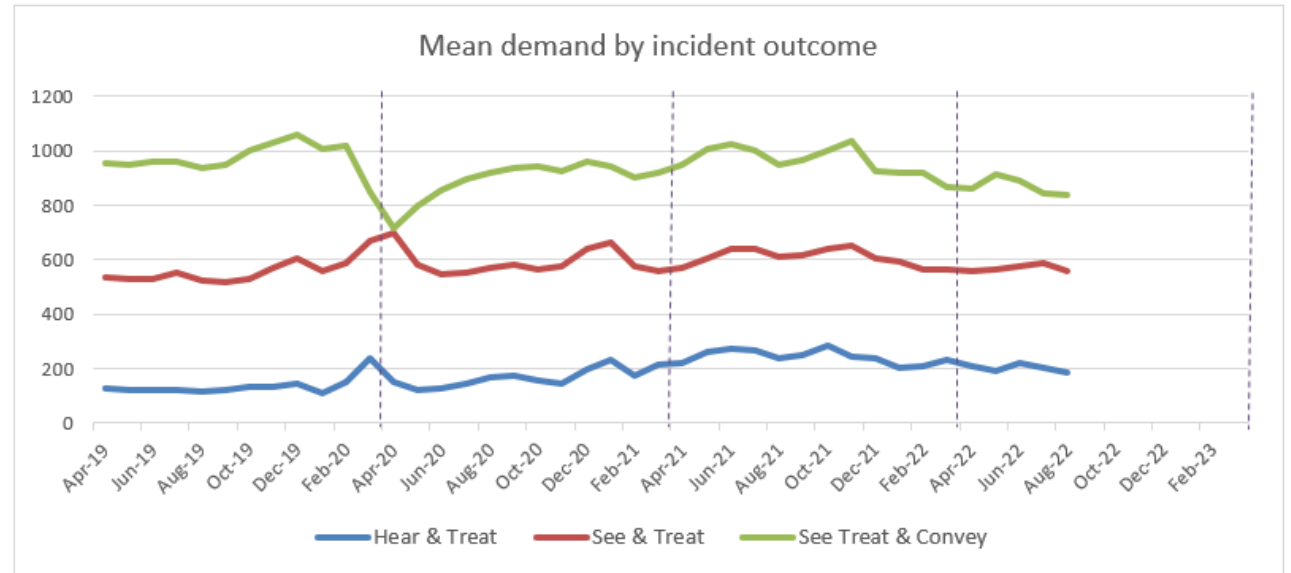
Month	Apr	May	Jun	Jul	Aug
Cat 1 - Mean	00:10:18	00:08:24	00:11:00	00:12:42	00:10:12
Cat 1T - Mean	00:13:20	00:10:30	00:16:26	00:16:55	00:14:01
Cat 2 - Mean	00:32:14	00:26:36	00:41:01	00:42:47	00:30:58
Cat 3 - Mean	01:53:59	01:32:22	03:00:00	02:46:08	01:45:00
Cat 4 - Mean	02:04:01	01:56:24	03:17:39	02:11:09	02:09:00



# SCAS Service Outcome

SCAS conveyance levels are at their lowest seen over the last 4 years currently at 53% of demand outcomes.

There has been little variance in the See and Treat outcomes.



Financial Year	H&T %	S&T %	ST&C %
2019-2020	8.13%	33.52%	58.35%
2020-2021	10.09%	35.88%	54.02%
2021-2022	13.36%	33.50%	53.14%
2022-2023	12.27%	34.71%	53.02%

ST&C ED Only %	ST&C Non-ED %
51.59%	6.76%
48.46%	5.57%
48.70%	4.44%
49.01%	4.00%



# BW Service Outcome

BW service outcomes show the same profile as overall SCAS.

The See and Treat outcome is slightly higher than SCAS at 1.59%

Month & Year	H&T %	S&T %	ST&C %	ST&C ED Only %	ST&C Non-ED %
Apr-2022	13.1%	34.3%	52.6%	95.2%	4.8%
May-2022	9.9%	36.9%	53.1%	96.6%	3.4%
Jun-2022	12.9%	35.5%	51.7%	96.9%	3.1%
Jul-2022	9.5%	38.8%	51.7%	97.7%	2.3%
Aug-2022	10.4%	37.9%	51.7%	96.1%	3.9%
	11.2%	36.6%	52.2%	96.5%	3.5%

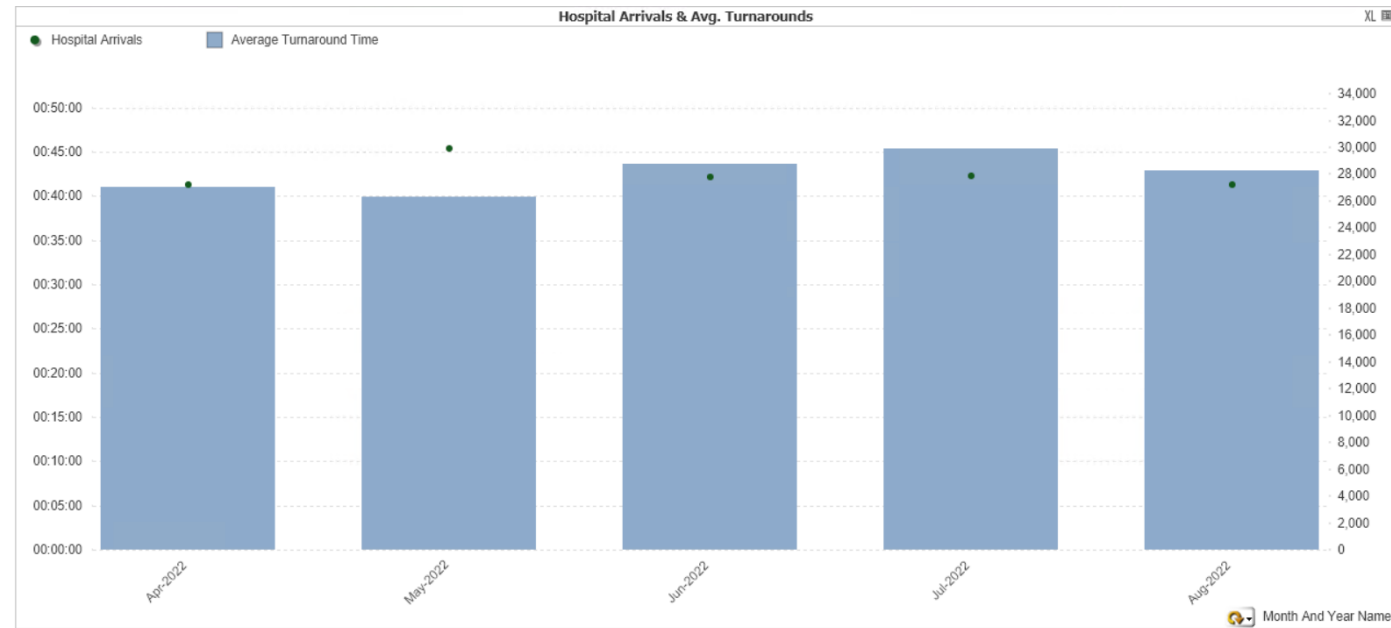


# SCAS Hospital Delays

Apr-Aug average turnaround 42mins

Variance is between 40 & 43mins throughout the financial year

Average hospital arrivals are 28k per month, the peak was seen in May reaching nearly 30k, remaining months have been running between 27 and 28k.

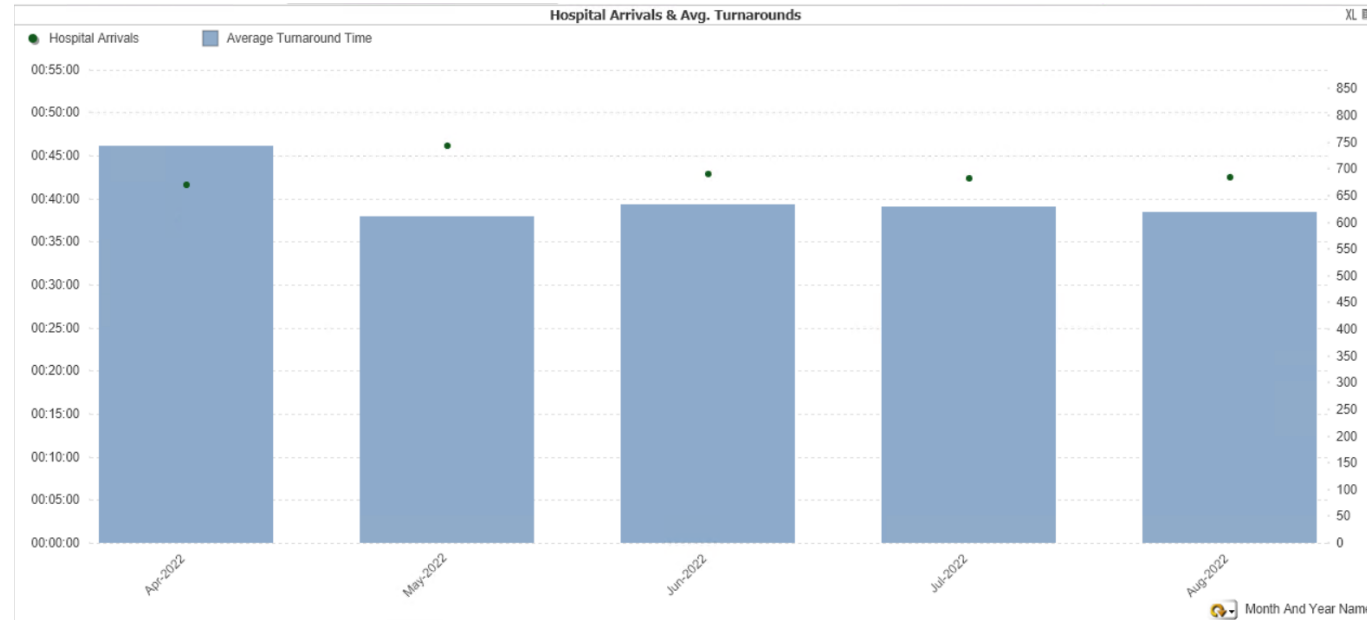




# BW Hospital Delays

Apr-Aug shows an average turnaround of 40mins, slightly lower than the SCAS average.

As with SCAS the peak in hospital arrivals was seen in May, but this is also when the lowest turnaround times were seen showing no correlation between the two datasets.





# CET activity

On average 7.4% of SCAS Cat1 incidents are stopped by member of community engagement and training, this could be Community or Co-Responder.

For the BW area this average is 5.6%, with the percentage declining from May onwards to its lowest point in Aug.

## SCAS

Month And Year Name	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022
% of Cat 1 Stopped by CET	7.8%	8.1%	7.7%	6.4%	7.3%
Cat 1 CET OnScene	373	405	391	329	333
Cat 1 Stopped by CET	254	282	271	230	227
% of Cat 1 Onscene Stopped by CE	68.1%	69.6%	69.3%	69.9%	68.2%
Cat 1 Mean Stopped by CET	0:08:43	0:08:31	0:08:53	0:09:49	0:09:44

## BW

Month And Year Name	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022
% of Cat 1 Stopped by CET	7.2%	9.5%	5.3%	4.7%	1.3%
Cat 1 CET OnScene	9	9	9	6	3
Cat 1 Stopped by CET	6	6	4	4	1
% of Cat 1 Onscene Stopped by CE	66.7%	66.7%	44.4%	66.7%	33.3%
Cat 1 Mean Stopped by CET	0:07:22	0:11:19	0:09:34	0:11:24	0:06:05



